



A Word From the Director

Integrity.

When looking back at the events of this past fiscal year, whether it is the daily task of taking care of too many animals with too little staff or responding when called to help during a weather emergency, the reoccurring word is integrity.

The building blocks of an organization are not the buildings or the programs. What makes an organization great are the individual staff members – and in our case, individual volunteers and fosters, too. An organization's greatness is based on what happens within its walls and programs. The decisions made. The committed cooperation. The tasks completed for the greater good of the animals living in Williamson County.

As the challenges continued to roll in, the staff maintained their commitment to the animals and each other with teamwork and unity. For example, during Winter Storm Uri, a quick strategic plan was made to minimize staff members driving on the roads and ensure the animals would be cared for as best as possible. Teams of staff members were picked up by members of the Sheriff's Department and dropped off at the shelter. They worked that day, spent the night, worked the next day and then finally went home with the help of volunteers skilled in driving in the ice and snow. Then, a new team of staff members arrived. After the announcement of this plan, staff members were volunteering to be on these teams.

At the shelter, the staff members slept on cots and ate the food and treats they packed or that were provided by amazing volunteers. Even when the shelter lost water due to bursting pipes, the staff were committed to providing a clean kennel and drinking water for the animals. A load of drinking water was delivered to the shelter. A water tank was deployed to help staff clean the kennels. And much scrubbing was needed to accomplish this.

At the end of the day, they wished they could have done more. One staff member apologized that the kennels were not as clean as she would have liked.

But the truth is, I was far from disappointed. I was extremely proud of how the team came together, acknowledged the challenges, made creative plans to care for the animals, and then executed those plans with hard work, commitment, and a level of integrity that was inspiring.

The animals of Williamson County are extremely lucky to have these individuals invested in their wellbeing.

Misty Valenta, Animal Services Director





Saving Lives During a Winter Storm

Nothing can stop the dedication the community has to saving the lives of dogs and cats in need – not even Winter Storm Uri. However, extra precaution was taken to keep everyone safe.

- 🐾 Winter Storm Uri froze Central Texas to a stand still with the accumulations of snow and ice on the ground.
- 🐾 The shelter was closed for an unprecedented eight days.
- 🐾 Staff members still took shifts coming to the shelter to feed and clean. They were picked up by members of the Sheriff's Department and volunteers with the appropriate vehicles and driving knowledge.
- 🐾 Because of the great amount of coordination to secure rides to and from the shelter, the staff slept at the shelter so they could work two days in a row.
- 🐾 Volunteers also aided staff by helping feed and clean. They also dropped off food for the staff members who were staying the night.
- 🐾 Staff members attempted to work from home, while their power lasted, to still help the citizens of Williamson County.
- 🐾 The shelter lost power for a short time period and lost water due to pipes bursting in the cold.
- 🐾 No lives were lost at the shelter during this event. All cats, dogs, and one feisty chicken made it through.
- 🐾 When the snow and ice thawed, the community brought donations to help us during our shortage of supplies due to supply chain issues or due to us catching up with the incredible amount of cleaning needed for all the items and kennels.



Shelter Program Highlight:

Jail to Jobs Partnership

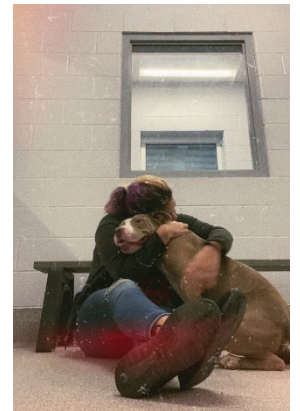
In December of 2020, despite being in the midst of a global pandemic the Williamson County Regional Animal Shelter started a new month-long pilot program with the nonprofit, Jail to Jobs.

Jail to Jobs is an organization which empowers youthful offenders to find purpose, personal growth, and achievement through employment programs. In the Jail to Jobs and WCRAS partnership, a supervisor and a crew of three to four report to the shelter each weekday morning. They clean the kennels, wash the dishes, do laundry, and other shelter chores until the early afternoon. They end their shift with positive reinforcement-based training sessions and are coached by a certified dog trainer once or twice a week.

The pilot program, funded by a generous grant from Petco Love, proved to be extremely successful. With additional funding from Petco Love and generous donors from our community, the Williamson County Regional Animal Shelter's partnership with Jail to Jobs extended through the rest of this fiscal year. And, with donor support, hopefully for many years to come.

This program has been life changing for the shelter staff, the shelter dogs, and the Jail to Job participants. Shelter staff now have a guaranteed scheduled lunch time since there are more hands to complete the morning tasks, shelter dogs are getting more walks and more individual attention which helps reduce their stress and gives them the skills to be more attractive to potential adopters, and the youth in the program have learned extremely important life lessons such as resiliency, a healthy work ethic, and knowing that what they do matters to many.

Donations to keep this program funded can be made to the shelter's General Donation Fund.



Shelter Snapshots

Volunteers Volunteers are an essential piece of the shelter's lifesaving mission. They are a dedicated and hardworking extension of our staff. During FY 2020-2021, **265 new volunteers** went through orientation. Over 9,942 hours were donated to helping each and every animal have the best life possible.



Foster Dogs and cats do better in homes. Foster homes are places where they can receive love, medical care, and behavior training in a less stressful environment. A total of **794 animals** (448 dogs and 346 cats) were lucky enough to spend time with a foster family.



Transport The pandemic paused many transport programs and many receiving organizations took less animals than before. Even with these hurdles, **38 dogs** found new homes on the east coast and **483 dogs** found homes on the west coast of the United States. The transport program is grant and donation funded.

Offsite Adoptions Petsmart and Tomlinson's retail stores provide the shelter with space to perform cat adoptions at multiple locations. This is a volunteer run program with a major impact. **143 cats** were adopted from Petsmart locations and **290 cats** were adopted from Tomlinson's locations this fiscal year.

Return to Home The shelter believes the majority of animals who enter as a "stray" or lost animal has a home. A new importance was placed on reuniting lost animals with their family. The staff successfully **reunited 729 dogs and 86 cats** this fiscal year.

Shelter Facts

- 🐾 1,570 dogs/puppies and 3,333 cats/kittens were spayed/neutered at the shelter before adoption.
- 🐾 563 cats/kittens were sterilized through our free-roaming spay/neuter clinic. That is an increase of 172 from last fiscal year!
- 🐾 Average length of stay in the shelter for dogs was 10.7 days and 13.8 days in cats. (excludes time in foster homes)
- 🐾 The Save Rate for FY 20-21 was 94.43%. The Save Rate formula used is:
(Live Intake – Nonlive Outcome) / Live Intake

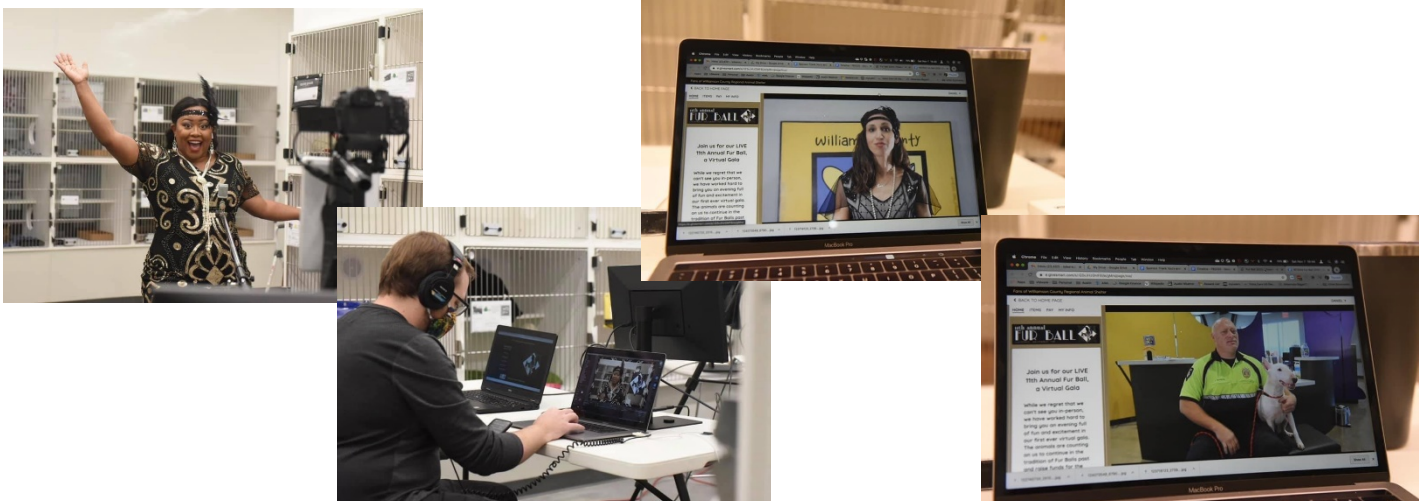


The 11th Annual Fur Ball was nothing like the shelter or supporters had ever seen before. The pandemic challenged the Fundraising Committee, led by April Peiffer, Community Programs Coordinator, and Ariana Delbar, Committee Chair to develop a way the shelter supporters could celebrate the shelter together – yet staying apart in their separate homes. The committee created a virtual Fur Ball with a take home meal to be prepared right before the event.

Even though the committee had not run an event like this before, nor had our supporters participated in a virtual event, the Fur Ball raised over \$50,000 to support the most vulnerable animals in the shelter: large dogs with behavior issues and kittens.

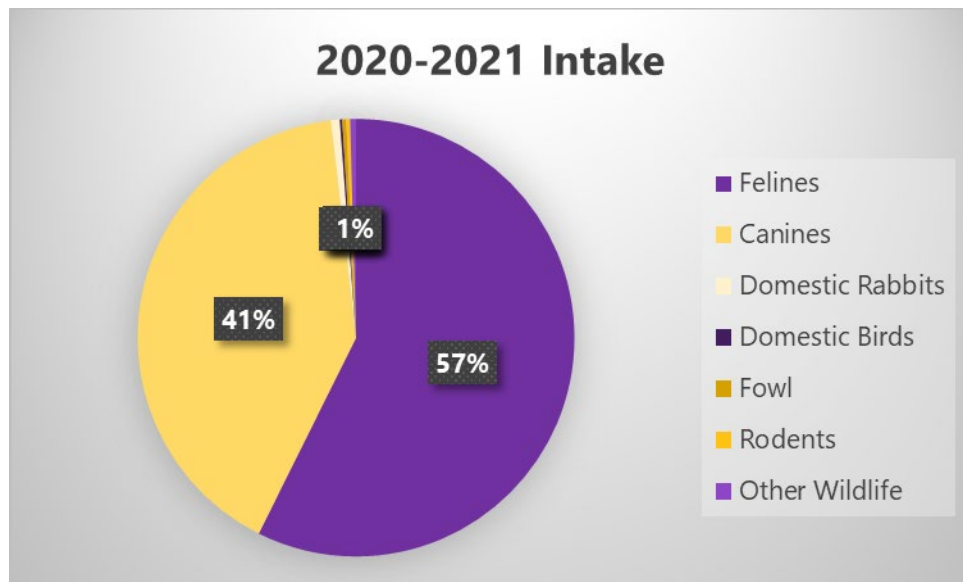
Half of the proceeds helped fund the Kitten Coordinator position hired in the spring and summer months when "kitten season" is in full force. This is the time our shelter is overcrowded with kittens who need fostering and adoption. The Kitten Coordinator position was crucial in keeping the kitten Save Rate up. This position aided kittens by sending them to foster faster, being an additional resource to fosters, feeding and cleaning the bottle babies at the shelter, and helping kittens move into the adoption program faster.

The other half of the proceeds raised by the Fur Ball went to continue the Honor Roll program. This program allows the shelter to hire a positive reinforcement-based, professional dog trainer to come twice a week to work with long-stay dogs. This focused training lowers the dog's stress level, provides engaging enrichment, and helps the dogs present better for adopters. Plus, this program pays for one training session between the new family and the trainer so that the adoption can start off on the right foot.



Total Intake of all Animals

Intake	11-12	12-13	13-14	14-15	15-16	16-17	17-18	18-19	19-20	20-21
Felines	3020	2942	2787	2819	3170	3721	2690	3789	3376	3990
Canines	4454	4139	3683	3738	3726	3590	3678	3632	2928	2839
Domestic Rabbits	30	47	28	25	46	69	52	70	26	45
Domestic Birds	10	3	8	5	9	5	15	14	11	13
Fowl	6	12	19	14	12	42	34	12	22	20
Ferrets	3	13	2	1	2	5	3	3	8	3
Rodents	11	16	12	20	28	23	31	32	32	20
Tortoise/Turtles	1	1	0	0	2	3	1	4	1	2
Snakes	0	2	14	0	0	5	2	2	0	1
Other Exotics	0	3	2	1	1	2	3	10	0	2
Bats	114	160	32	18	24	19	19	15	18	9
Wild Birds	9	3	0	14	24	29	21	15	4	2
Other Wildlife	93	28	65	42	58	36	55	76	41	30
Livestock	0	7	1	6	7	4	8	11	7	3
Total	7751	7376	6653	6703	7109	7553	6612	7685	6474	6979

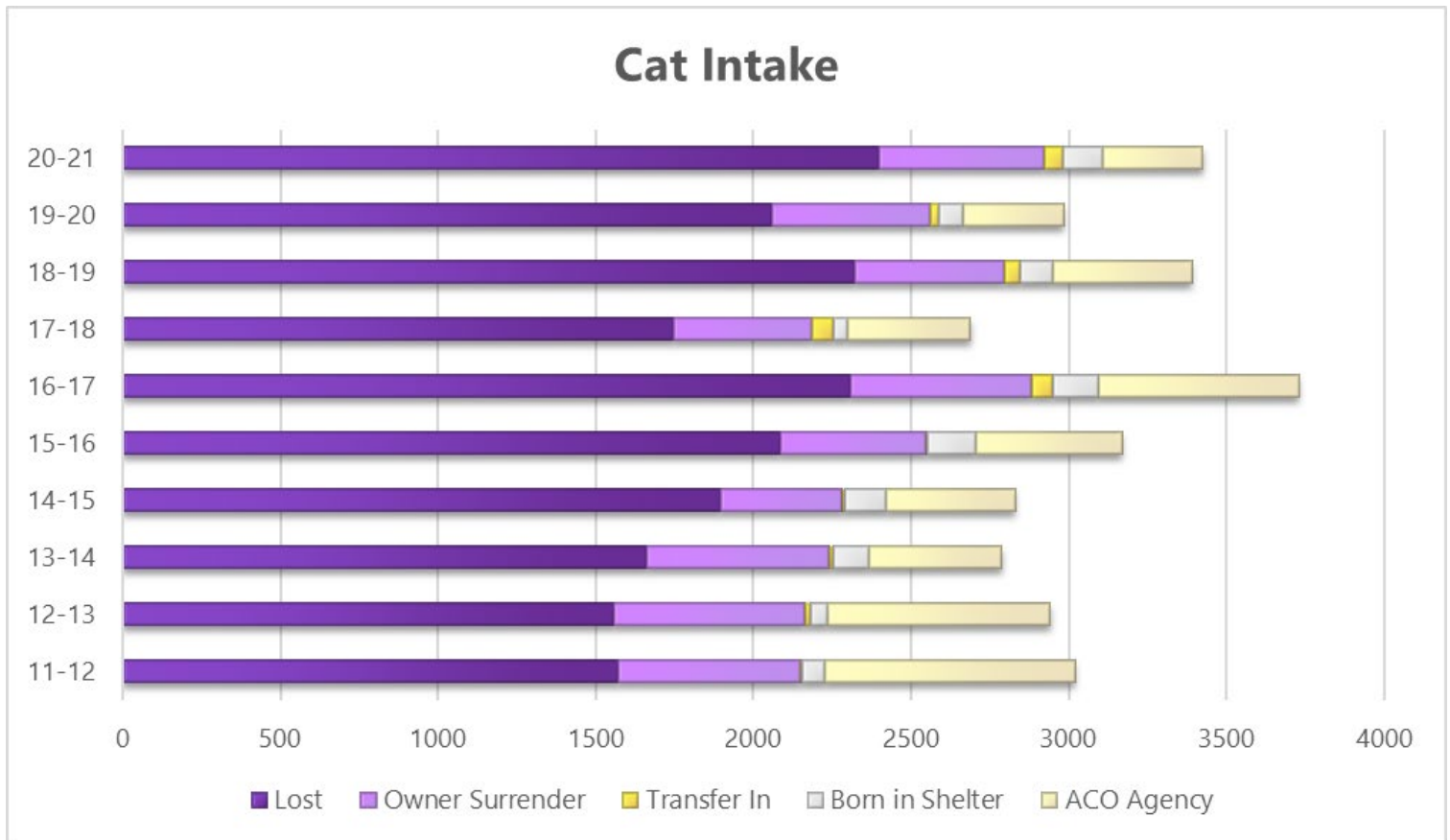


Cat and Dog Intake by Jurisdiction

	10-11	11-12	12-13	13-14	14-15	15-16	16-17	17-18	18-19	19-20	20-21
Cedar Park	679	777	812	607	616	660	691	580	714	442	521
Leander	647	671	711	479	578	512	657	569	617	582	396
Round Rock	1873	2705	1800	1748	1870	1775	1866	1449	1598	1246	1373
Hutto	398	442	290	312	369	361	441	437	360	329	319
County & Other	3237	3549	3468	3332	3143	3588	3632	3336	3883	3422	3766

Annual comparison - cat Statistics

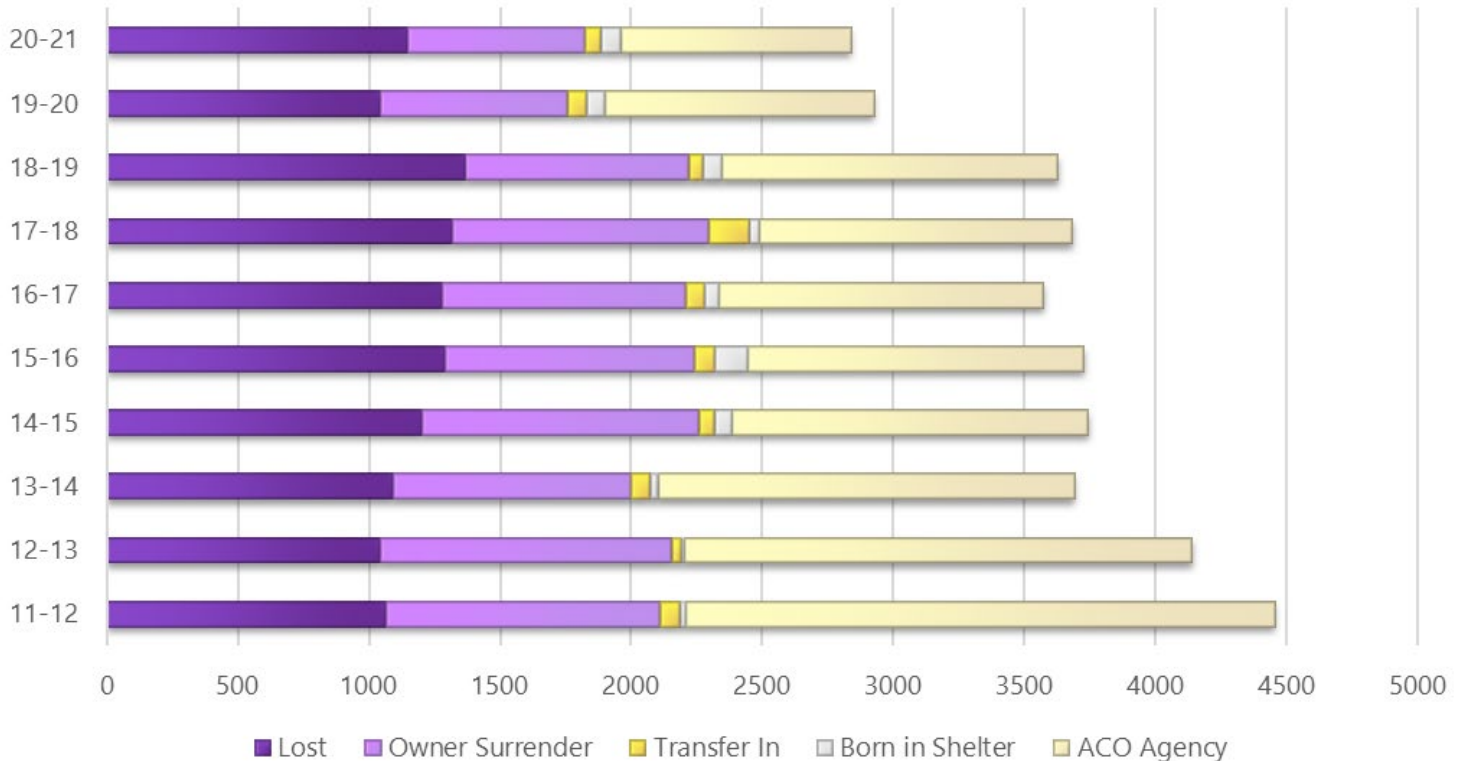
Cats										
	11-12	12-13	13-14	14-15	15-16	16-17	17-18	18-19	19-20	20-21
Lost	1573	1558	1663	1895	2085	2306	1748	2323	2058	2401
Owner Surrender	576	604	578	387	464	577	437	471	502	521
Transfer In	7	18	13	7	3	65	68	52	29	61
Born in Shelter	71	54	114	132	152	145	45	105	77	124
ACO Agency	793	708	420	411	466	637	391	441	319	320
Total Incoming	3020	2942	2788	2832	3170	3730	2689	3392	2985	3427
Adopted	1637	2014	1859	1965	2341	2867	2258	2562	2788	2746
Reunited	34	44	41	82	74	84	99	98	79	86
Transferred	750	513	535	391	287	415	165	140	209	187
Died	246	219	123	176	176	161	108	175	103	169
Missing	47	79	29	19	79	41	7	15	14	3
Euthanized	193	206	123	125	215	162	103	120	102	127
Total Outgoing	2907	3075	2710	2758	3172	3730	2740	3110	3295	3318



Annual Comparison - Dog Statistics

Dogs										
	11-12	12-13	13-14	14-15	15-16	16-17	17-18	18-19	19-20	20-21
Lost	1064	1044	1091	1202	1291	1281	1317	1369	1044	1150
Owner Surrender	1048	1111	907	1059	950	927	978	853	714	675
Transfer In	73	35	76	56	78	72	154	51	74	62
Born in Shelter	26	15	29	69	124	57	42	75	67	74
ACO Agency	2243	1934	1587	1358	1283	1237	1191	1281	1029	879
Total Incoming	4454	4139	3690	3744	3726	3574	3682	3629	2928	2840
Adopted	2543	2316	2143	2462	2364	2121	2392	2276	1638	1355
Reunited	1093	1023	956	885	996	1038	936	942	764	729
Transferred	561	620	419	349	271	365	267	309	525	653
Died	34	21	26	15	20	16	26	18	16	14
Missing	15	1	8	7	9	7	3	1	2	1
Euthanized	203	186	106	49	77	49	40	52	54	39
Total Outgoing	4449	4167	3658	3767	3737	3596	3664	3598	2999	2791

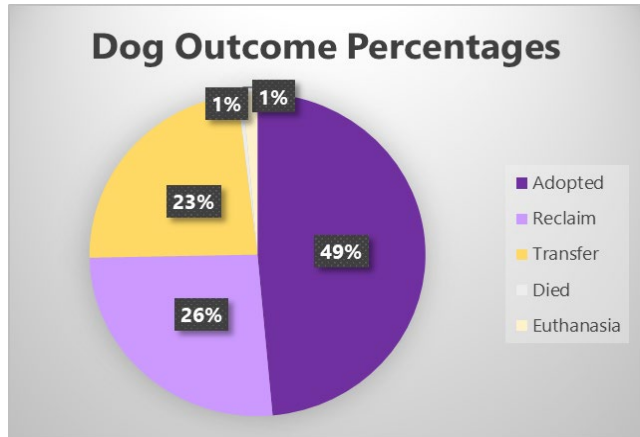
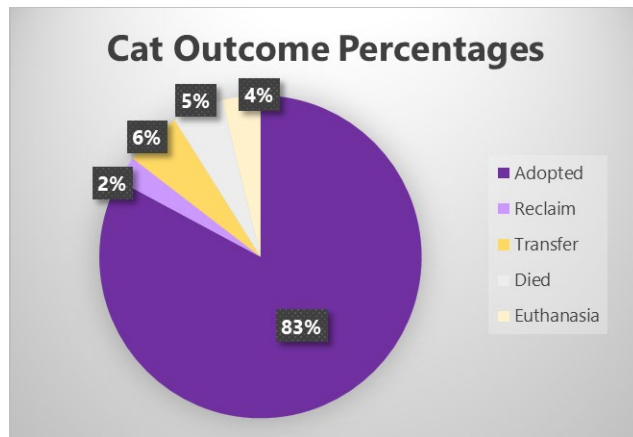
Dog Intake



Animal outgoing Percentages

Cats	09-10	10-11	11-12	12-13	13-14	14-15	15-16	16-17	17-18	18-19	19-20	20-21
Adopted	50%	58%	59%	68%	69%	69%	75.76%	76.86%	90.02%	82.38%	84.61%	82.76%
Reclaim	2%	3%	1%	2%	2%	3%	2.39%	2.25%	4.22%	3.15%	2.39%	2.59%
Transfer	20%	22%	27%	27%	17%	17%	9.28%	11.13%	7.25%	4.50%	6.34%	5.64%
Died	8%	10%	10%	7%	5%	6%	5.69%	4.32%	4.02%	5.63%	3.12%	5.09%
Euthanasia	18.86%	12.68%	6.27%	7.00%	4.54%	4.41%	6.95%	4.32%	3.95%	3.86%	3.09%	3.83%

Dogs	09-10	10-11	11-12	12-13	13-14	14-15	15-16	16-17	17-18	18-19	19-20	20-21
Adopted	35%	41%	57%	56%	59%	66%	63.60%	58.98%	66.40%	63.26%	54.61%	48.55%
Reclaim	25%	28%	25%	25%	26%	24%	26.80%	28.87%	25.83%	26.18%	25.47%	26.12%
Transfer	20%	22%	13%	15%	11%	9%	7.29%	10.15%	7.20%	8.59%	17.50%	23.40%
Died	1%	1%	1%	1%	1%	0.50%	0.24%	0.44%	0.71%	0.05%	0.53%	0.50%
Euthanasia	17.85%	5.53%	4.57%	4.49%	2.90%	1.31%	2.07%	1.36%	1.10%	1.45%	1.80%	1.40%



Rescue Partnerships

Organizations	12-13	13-14	14-15	15-16	16-17	17-18	18-19	19-20	20-21
Austin Pets Alive	130	85	110	61	137	42	60	167	168
Austin Humane Society	94	135	130	88	160	10	47	24	8
Central Texas SPCA	0	0	0	0	80	4	41	8	3
Ferallife Guards	0	0	0	0	0	0	0	42	15
Georgetown Animal Shelter	0	0	0	0	0	0	0	0	13
Georgetown Animal Outreach	40	49	34	45	35	22	10	1	2
Texas Humane Heroes (WCHS)	136	141	68	172	161	182	82	39	37
Breed Specific and Others	282	199	181	238	259	213	202	83	88
Sanctuary	0	0	0	0	0	0	4	5	1
Transport Program	0	0	0	0	0	0	36	383	521
Total	682	609	523	604	832	473	482	752	856

Budget Expenditures FY 2020-2021

Expenditure	Budget	Expenditure breakdown
Personnel	\$1,635,104.21	Salaries and Benefits
Shelter Maintenance	\$17,914.76	Small Equip and Tools, Facility Maintenance and Repair
Direct Animal Care	\$217,359.86	Janitorial Supplies, Professional Services, Animal Care, Medical Care, Disposal
Utilities	\$126,969.15	Telephone, Electric and Water
Vehicle	\$1,701.49	Gasoline, Repairs and Maintenance, Insurance
Personnel Costs	\$3,912.64	Uniforms, Membership Dues, Publications, Travel and Training
Facilities/Office/IT	\$85,748.64	Supplies, Extermination, Janitorial, Lawn, Bond, Property Ins., Courier, etc

Annual Budget Comparisons

Fiscal Year	Budgeted Amount	Revenue	Expenditures	Donations/ Grants	Donation/Grants Expended
2007-2008	\$1,001,845.00	\$187,350.77	\$974,865.66	\$17,980.67	\$578.00
2008-2009	\$1,007,859.32	\$178,714.58	\$977,718.41	\$27,673.96	\$10,655.31
2009-2010	\$1,035,782.00	\$173,877.64	\$1,010,835.19	\$51,037.72	\$24,542.31
2010-2011	\$1,042,808.61	\$188,153.42	\$1,049,004.95	\$92,801.25	\$50,548.50
2011-2012	\$1,121,905.94	\$205,064.37	\$1,166,319.18	\$94,556.61	\$69,059.34
2012-2013	\$1,195,299.21	\$190,934.33	\$1,180,038.24	\$106,808.28	\$75,201.25
2013-2014	\$1,262,794.27	\$206,603.12	\$1,234,078.67	\$135,204.18	\$74,741.33
2014-2015	\$1,359,642.71	\$201,668.42	\$1,331,527.66	\$288,173.51	\$109,233.23
2015-2016	\$1,417,962.64	\$202,093.01	\$1,360,180.26	\$179,374.40	\$118,298.69
2016-2017	\$1,577,818.08	\$216,623.39	\$1,466,001.42	\$348,418.10	\$148,587.80
2017-2018	\$1,673,475.73	\$248,261.64	\$1,575,988.71	\$237,146.81	\$272,543.98
2018-2019	\$2,144,654.34	\$229,555.16	\$2,079,003.54	\$485,145.34	\$342,968.65
2019-2020	\$2,353,765.20	\$224,691.44	\$2,223,525.39	\$977,066.13	\$623,963.30
2020-2021	\$2,467,804.10	\$239,869.61	\$2,337,953.50	\$605,816.00	\$249,506.26

Jurisdiction Budget Percentage

Budget Percentage equals the Intake Percentage of two fiscal years prior

Fiscal Year	Cedar Park	Leander	Round Rock	Hutto	Williamson County
17-18	9.63%	7.43%	25.78%	5.12%	52.04%
18-19	9.49%	8.95%	26.03%	5.98%	49.55%
19-20	8.88%	9.02%	23.11%	6.98%	52.01%
20-21	9.56%	8.59%	22.56%	5.09%	54.19%
21-22	7.17%	9.74%	20.88%	5.53%	56.68%
22-23	7.81%	6.05%	22.09%	4.93%	59.12%



The Williamson County Regional Animal Shelter is a collaborative effort between Williamson County and the cities of Round Rock, Cedar Park, Leander, and Hutto.

Mission:

To provide a safe haven with compassionate and humane treatment to the lost and unwanted pets in our jurisdiction.

Vision:

- 🐾 To save every healthy and behaviorally sound companion animal
- 🐾 To save all dogs and cats that can be medically treated and behaviorally rehabilitated and do not pose a public health and safety risk

Governing Board

Lorie Lankford, *Round Rock Assistant Finance Director (until 6/2020)*
Erica Solis, *Round Rock Accounting Manager (began 6/2020)*
Jackson Brockway, *Cedar Park Assistant to the City Manager*
Billy Fletcher, *Leander Police Chief*
Byron Franklin, *Hutto Assistant City Manager*
Valerie Covey, *Williamson County Commissioner*

Advisory Board

Katrina Breitreiter DVM	Veterinarian
Wayne Cunningham, ACO	County/Municipal Official
Alexis Fine, Chairperson	Person Involved in Operation of Shelter
Dr. Laura Hobgood	Member of a Welfare Organization
Mary Smith	Resident of Participation Jurisdiction

Leadership Staff

Misty Valenta	Director of Animal Services
Linda Gunter	Administrative Manager
Alexis Fine	Operations Manager
April Peiffer	Community Programs Coordinator
Erin Duran	Volunteer and Foster Coordinator